

Action to report Fly-tips and Anti-Social Behaviour

Thornton Heath Community Action Team (THCAT) is a group of local volunteers who work together with the wider community, council, and police on local happenings.



Here to help you:

As many local residents have asked the THCAT team for advice on how to report various matters, we prepared a list of useful contacts to report rubbish or environment-related issues to improve our area.

Local Councillors are elected by the community to decide how the council should carry out its various activities. They represent public interest as well as individuals living within the ward in which they have been elected to serve a term of office.



We recommend problems are reported via the approaches below and your ward Councillors are copied:

West Thornton	Bensham Manor	Thornton Heath
Councillors	Councillors	Councillors
Stuart King Janet Campbell Chrishni Reshekaron	Enid Mollyneaux Humayun Kabir Eunice O'Dame	Karen Jewitt Callton Young Tamar Barrett
Surgery: VHP Centre 10 Thornton Row, CR7 6JN	Surgery: Thornton Heath Library, 190 Brigstock Rd, CR7 7JB	Surgery: Salvation Army 66 High Street, C27 8LF

For further information visit: <https://democracy.croydon.gov.uk/mgMemberIndex.aspx?bcr=1>

To report litter, fly-tips, dead animals, dog fouling, overflowing public bins, issues in parks, footpath and kerb issues, damaged overgrown trees or hedges, empty properties, parking problems, abandoned vehicles and graffiti use the **Love Clean Streets app**. It's the quickest, easiest and most responsive.



To report issues relating to the following matters:

Abandoned shopping trolleys: www.trolleywiseapp.co.uk
 Anti-Social Behaviour: www.croydon.gov.uk/community-and-safety/safety
 Problems involving parks: parks@croydon.gov.uk
 Issues relating to dogs: www.croydon.gov.uk/environment/animals-and-pest-control/dogs
 Noise Complaints: www.croydon.gov.uk/environment/pollution/noise
 Homeless People: thestreetlink.org.uk
 Rented properties & HMO's: hmo@croydon.gov.uk Phone: 020 8726 6100/1450

To check if a waste removal company is licensed:

<https://environment.data.gov.uk/public-register/view/search-waste-carriers-brokers>

For an **emergency** that requires immediate police attention, dial **999**.

To report suspected criminal activity (not an emergency/no immediate danger), dial 101 or report via www.met.police.uk/ro/report/ocr/af/how-to-report-a-crime



(It's easy to do and builds a database that can assist in the detection of crime or issues facing the local community).

Please also email the relevant Safer Neighbourhood Team: Your Local Policing Teams are:

Inspector Richard Lovelock | PS Alex Game | PS George Bartlett

Safer Neighbourhood Policing Teams		
Thornton Heath Ward	Bensham Manor Ward	West Thornton Ward
thorntonheath.snt@met.police.uk	benshammanor.snt@met.police.uk	westthornton.snt@met.police.uk
PC Charlie Daniels PC Ben Chambers PC Neil Duncan PCSO Debbie Storey PCSO Brandy Ademola	PC Arslan Chaudhary PC Hanna Pearce PC Nazim Bokhari	PC Barry Taulbut PC Daniel Rouse PC Justin Hobden PCSO Sunil Raghavan

If you feel unsafe at any location report via #StreetSafe. The more reports received the higher the area is allocated resources. Please note: StreetSafe is not for reporting crimes. If you witness a crime please report it as per above.

For parking problems on red routes: streetcare@tfl.gov.uk

THCAT welcome new members to join us. To receive information on community meetings and updates, please subscribe using the form on our web page: www.thorntonheath.net